

HOSTEL RULES AND REGULATIONS

ARRIVAL AND DEPARTURE

Rooms can be occupied starting at 3 p.m. If you arrive earlier you can leave your luggage in our storage area and collect it later. On the day of departure we kindly ask you to leave your room by 10 a.m. at the latest. Youth groups have to strip their beds and empty their waste-bin before check-out.

ALCOHOL, DRUGS, WEAPONS

Alcohol or drugs of any kind are generally prohibited. Also weapons of any kind are strictly forbidden.

VISITORS

Visitors can be met in the lounge and common rooms. Visitors are not permitted to stay overnight.

BED LINEN

You are required to use our bed linen which is included in the accommodation price. If you violate this rule we will charge you a cleaning fee of 40 Euros.

WASTE

Please look after your room and keep it clean. We offer service-rooms where you can find cleaning utilities and waste bins. If you leave your room very dirty after check-out, a cleaning fee will be charged.

NOISE REGULATIONS

Please keep down noise between 10 p.m. and 6 a.m. We kindly request that you use headphones to listen to music or the radio. To show consideration to your neighbours and other guests please don't play instruments during that time.

SMOKING & FIRE

Smoking is only allowed outside the building in designated smoking areas. Smoking and any use of fire is forbidden within the whole building. Anyone found violating this rule will be charged a 40 Euro fine. There are smoke detectors on the ceilings. Anyone who negligently activates the fire alarm system by smoking a cigarette or by any other use of fire or smoke will be fully charged with the fire brigade call-out costs (much higher than 40 Euros).

KEY-CARDS

You will be charged 5 Euros for each lost or damaged key-card.

MEALS

Our breakfast buffet provides a variety of nice foods. We also offer a take-away breakfast. Please understand that we will charge you 6.50 Euros per person. If you feel hungry inbetween, just order a lunch box or visit our canteen (open Monday to Friday: 12 a.m. to 1:30 p.m.).

ENVIRONMENT PROTECTION

Environmental protection is important to us. Water and energy (light, heating, electricity, warm water, etc.) should be used economically. Please turn off the light when leaving your room. Thank you!

VALUABLES

Please note that we cannot take on responsibility or liability for your luggage or any other valuables. Ensure you lock your door when leaving the room. Money and small valuables can also be kept safe at the reception.

DAMAGES

Please report any damages immediately to the reception. In case of damage of any kind to the building or its inventory, the person who caused it is liable. If you are liable, in most cases your liability insurance will cover the costs.

ROOMS

Please do not remove any furnishings or items from the rooms. It is not permissible to sit on window boards or outer railings or to climb over balconies.

The management team of the hostel has domestic authority. This means the management has the right to enter rooms in urgent circumstances to determine any action that might be necessary. In case of disturbances or violations of the hostel rules and regulations, the management is authorised to take appropriate action. Guests can be expelled from hostel grounds after repeated warnings or deliberate infringements or offences.

The tour and group leader is responsible for the adherence to our house rules. He or she has got the obligatory supervision especially, but not only for minors. In case of damage to our inventory the whole group is liable if the person causing the damage cannot be determined.