

SM**berliner
stadt
mission
ev. kirche****JUGENDGÄSTEHAUS****am Berliner Hauptbahnhof**

HOSTEL RULES

ARRIVAL AND DEPARTURE

The rooms can be occupied starting at 3 pm. If you notice any damage upon arrival in your room, please inform us immediately so that you are not held liable. Your room is available until 10 am on the day of departure. You are welcome to leave your luggage in the luggage compartment until 8 pm on the day of departure. Youth groups are kindly requested to strip their beds, dispose of garbage in the service room and leave the rooms tidy.

ALCOHOL, DRUGS, WEAPONS

Alcohol or drugs of any kind are generally prohibited. Also weapons of any kind are strictly forbidden. The management reserves the right to keep safe alcohol and other drugs and weapons stored in the room for the duration of the stay

BED LINEN

You are required to use bed linen.

DISCRIMINATION, PREJUDICE, RADICALISM, VIOLENCE, VIOLENCE

We are a Christian guest house. That is why we do not tolerate any form of discrimination, prejudice, radicalism or violence inside our buildings and on our grounds. Should anyone of our guests act against these convictions we reserve the right to terminate our lodging contract with that guest. Gestures, symbols, and statements which discriminate against people because of their skin colour, religion, gender, or sexual orientation are strictly forbidden.

ENVIRONMENT PROTECTION

Environmental protection is important to us. Please always turn off the lights when leaving the room and do not let the water run for an unnecessarily long time. Thank you very much.

FIRE PREVENTION REGULATIONS, ELECTRICAL EQUIPMENT

Pay attention to the separate notice on the corridors. Please report any damage or disruption to the reception immediately. Please inform yourself about the fire extinguishing regulations and the handling of the fire extinguishers as well as the location of the escape routes. Disconnect the plug after using electrical equipment. Iron is available at the reception desk. The use of irons and electric kettles is only allowed in designated rooms.

KEY CARDS

Our guests keep the key card, which is also the house key, with them during their stay. For security reasons, we recommend keeping the key card separate from your room card. In case of loss or breakage we have to charge you 5,- €.

NOISE REGULATIONS

In consideration of other guests and our neighbourhood, we would like to ask you to keep calm on the whole area, the balconies, in the guest rooms and on the floors from 10 pm to 6 am, so that the desired night's rest is not disturbed. Playing music, etc. over devices with loudspeakers (e. g. MP3 players, radio, laptop) and playing music with instruments etc. is not allowed during the night. The employees of the hostel are entitled to retain them until departure in the event of non-compliance.

ROOMS

If you have caused any damage, please inform the reception immediately. Please do not remove any furnishings or items from the room. It is not permissible to sit on window boards or outer railings or to climb over balconies. Please close the windows when leaving the room.

SMOKING

The hostel is smoke-free. Therefore smoking and open fires in the whole house (also on the balconies and at the window) are forbidden without exception! If this rule is violated we will charge a cleaning fee of 40,- €. Smoking is only allowed outside in designated smoking areas. There are smoke detectors on the ceilings. Anyone who negligently activates the fire alarm system by smoking a cigarette or by any other use of fire or smoke will be fully charged with the fire brigade call-out costs (much higher than 40 Euros).

VALUABLES

Please note that we cannot take on responsibility or liability for your luggage or any other valuables. You are welcome to deposit money or small items in an envelope in the safe at the reception or use the lockers in the lobby. Please ask at the reception.

VISITORS

Visitors can be met in the lounge and common rooms. Visitors are not permitted to stay overnight.

WASTE

Servicing rooms are located in both buildings of the hostel. There you can dispose of your garbage and there you can find cleaning materials. Please make sure that your rooms are clean. In case of dirt, a cleaning fee is to be paid.

The MANAGEMENT and our RECEPTIONAL EMPLOYEES has domestic authority! This means the management has the right to enter rooms in urgent circumstances to determine any action that might be necessary. In case of disturbances or violations of the hostel rules and regulations, the management is authorised to take appropriate action. Guests can be expelled from hostel grounds after repeated warnings or deliberate infringements or offences.

The TOUR or GROUP LEADER is responsible for the adherence to our house rules and to ensure that the night's rest is observed between 10 pm and 6 am. The tour guide has got the duty of supervision especially but not only for minors. In case of damage to our inventory the whole group is liable if the person causing the damage cannot be determined. Accompanying persons of groups have a role model function and should behave accordingly with regard to smoking and alcohol.